

CORPORATE PLAN: PERFORMANCE REPORT ONE 2016 TO 2017

Report of the:	Chief Executive
Contact:	Adama Roberts
Urgent Decision?(yes/no)	No
If yes, reason urgent decision required:	N/A
<u>Annexes/Appendices</u> (attached):	<u>Annexe 1</u> – Performance Report One 2016 to 2017 <u>Annexe 2</u> – Streetcare Quality Survey Results
<u>Other available papers</u> (not attached):	None

REPORT SUMMARY

This report provides an update against our Key Priority Performance Targets for 2016 to 2017, under our new Corporate Plan.

RECOMMENDATION (S)

- (1) That the Committee considers the performance reported in Annexe 1 and identifies any areas of concern.**
- (2) That the Committee notes the results of the Streetcare Quality Survey reported in Annexe 2**
- (3) That the Committee considers the actions that have been proposed or taken where performance is currently a concern as shown in table 3.1**

Notes




1 Background

- 1.1 The Council has a four-year Corporate Plan for the period 2016-2010.
- 1.2 The Corporate Plan sets out the Council's vision together with its four Key Priorities. The four Key Priorities are underpinned by 19 Key Priority Objectives and measured against 57 Key Priority Performance Targets.

- 1.3 The delivery of the Corporate Plan will be captured in the performance reports, which are based around Committee cycles and detail what will be done, what the Key Priority Performance Targets are and how these will be measured. The desired key outcomes have also been outlined in the Corporate Plan. An annual year-end report will be produced to highlight delivery against the Corporate Plan.

2 Corporate Plan: Delivery against Key Priority Performance Targets set

- 2.1 This report tracks the progress against the Key Priority Performance Targets previously agreed by the Committee. On the whole performance is good as shown in the table below. Consideration should be given to the Key Priority Performance Target where performance is currently a concern as shown in table 3.1.

Performance status		
Key to reporting status		Number
Achieved	Target achieved	3
	On track	2
	Slightly off track not a major concern or slippage	2
	Off track or unlikely to be achieved for projected year	1
Missing Key Priority Performance Target	Information not available	0
Total		8

3 Actions identified for the Key Priority Performance Target where performance is currently a concern

- 3.1 Red Key Priority Performance Target and remedial actions identified

Off track/not achieved	Actions identified to achieve targets
Keeping the Borough clean and green Remove each abandoned vehicle on Borough Council land within five working days from being reported.	<p>All vehicles reported to be abandoned are investigated and if they fall under DEFRA's classification as an abandoned vehicle, are then removed by the Council, DVLA or the police. On average it takes the Council 8.2 days to remove an abandoned vehicle.</p> <p>However, the only vehicles which can prudently be removed within 5 working days are those which have strong factors which would indicate that the vehicle is truly abandoned such as burnt out, heavily vandalised or dangerous to the public. These are extreme cases and</p>

Off track/not achieved	Actions identified to achieve targets
	most often relate to stolen cars and motorbikes. All other vehicles must follow due process according to the guidelines set out by DEFRA. All attempts are made to contact the owner, police and other interested parties, which can take more than 5 days to get the information required to inform a decision to legally remove from the Council's land. In many cases a vehicle reported as abandoned by the public, is taxed and MOT'd and fully entitled to be on the highway. It is worth mentioning that since the Tax Disc has been abolished we have noticed an increase in reports of abandoned vehicles (238 cases to date) which are fully investigated but often unfounded.

4 Financial and Manpower Implications

- 4.1 There are no financial implications for the purposes of this particular report.

5 Legal Implications (including implications for matters relating to equality)

- 5.1 There are no legal issues relating to this report.

6 Sustainability Policy and Community Safety Implications

- 6.1 Prompt removal of abandoned vehicles and fly-tips contributes to a feeling of living in a safer community and reducing crime.

7 Risk Assessment

- 7.1 Actions have been identified for the Key Priority Performance Target where performance is currently a concern.

8 Conclusion and Recommendations

- 8.1 The Committee is requested to consider the performance reported and identifies any areas of concern.
- 8.2 The Committee is requested to note the results of the Streetcare Quality Survey.
- 8.3 The Committee is requested to consider the actions that have been proposed or taken for the Key Priority Performance Target where performance is currently of concern.

WARD(S) AFFECTED: N/A